



DR GRAHAM KUCAN, B.Sc., DC.

CHIROPRACTOR

KUCAN CHIROPRACTIC & ACUPUNCTURE CLINIC

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CHIROPRACTIC PATIENT INFORMATION

Welcome to the Kucan Chiropractic and Acupuncture Clinic. Please fill out the patient history form as completely as possible. The information you provide is necessary to get started on the road to great health. If you have any questions, please make a list and bring them with you to your first appointment.

Appointments: We encourage you to schedule appointments in advance to ensure you receive and retain the time slot that you most desire. If you have scheduled appointments in advance and wish to make changes, it is your responsibility to cancel existing appointments. If you are unsure as to your appointment date or time, please call the office.

Directions & Parking: Our office is located on 12th Street in Hanover, near the Legion and Curling Club. There is street parking available out front of the office, as well as on the neighboring side streets, and in the large municipal lot near the Legion. There is also a space at the end of our driveway, which we encourage those with mobility issues to use, if available. Please do not park in the apartment parking lot next door, as your car may be towed.

Cancellation Policy: Our clinic requires a minimum of 24 hours notice to cancel an appointment. You may leave a message on our answering machine anytime, to cancel an appointment. If you have missed or rescheduled an appointment with less than 24 hours notice, a fee will apply (\$40 for subsequent visits and \$60 for Initial consults). In the case of “acts of mother nature” such as snowstorms or family illness, we wave our cancellation policy.

Payment and Insurance: Our clinic accepts cash, cheque, debit, Visa and MasterCard as forms of payment. We do not direct-bill third-party insurance at this time, but are happy to provide you with any documentation that you require, to submit your claim. If the reason for your visit is related to a motor vehicle accident, or a workplace injury, please notify the office immediately.

Attire: Loose, comfortable clothing is best, a chiropractic examination and treatment involves palpation and treatment of various parts of the body. Draping will be provided to ensure modesty. We ask that you refrain from wearing perfume or strongly scented oils and lotions on the day of your appointment, as our office has a no fragrance policy. Please remember to have something to eat before your appointment.

Thank you for choosing our clinic. We look forward to meeting you in person and working with you, on your journey to better health.